

# Online & Mobile Banking



**MERRIMACK**  
COUNTY SAVINGS BANK



## **Life is mobile. So is your bank.**

Regular business hours are so yesterday. Bank the way that is most convenient for you, any time!

## **Online and Mobile Banking**

With the Merrimack's online and mobile banking services, you can conduct your banking from almost anywhere!

- View your account balances and transactions
- View your accounts with the Merrimack and with other financial institutions all in one place
- Easily transfer money between your accounts with us, to other Merrimack customers and even to your accounts at other financial institutions
- Download and print your account records
- Place stop payments
- Set up and view alerts
- Pay your bills
- Send money to anyone you know with Person to Person Pay
- Make deposits from the Merrimack mobile app

## **Mobile Deposit**

Making deposits to your accounts is a real snap! With mobile deposit, depositing checks is as easy as taking a photo on your mobile device.

## **eStatements**

Choose to receive your statements electronically instead of through the mail. Click or tap Statement Delivery in the Services menu to get started.

## **Bill Pay**

Save a check and a stamp – pay your bills online! Click or tap Bill Pay in the Transactions menu to enroll.

## **Finance Tools**

Link your accounts at other financial institutions to your Merrimack digital banking so you can see your full financial picture. Our financial management tools will automatically integrate your transactions to help you better analyze your spending, assets and debt.

## **Additional Business Services**

We also offer a suite of cash management services to help meet the needs of your business, including: ACH and wire processing, direct deposit, accounts payable and receivable, EFTPS tax payments, payment collections, remote deposit and positive pay. And you can even give your employees access to perform some or all of these functions.

To learn more about these services or to sign up, please contact our Business Team.



## Keep Us Up to Date

Our goal is to keep your accounts safe from fraud without inconveniencing you. In order to meet this goal, please:

1. Keep your contact information up to date so that we can reach you quickly to verify unusual activity. Verify and update your contact information within the Services menu on online and mobile banking, or call or visit a branch for assistance.
2. Let us know when you will be travelling out of the area. This helps ensure our fraud monitoring systems aren't surprised by sudden changes in your account use. Notify us of your travel plans by sending a secure message using the Messages feature in online banking, or call or visit a branch for assistance.

## Stay Safe While Banking Online

We employ robust monitoring tools and security protocols to help keep your personal and financial information safe while you bank with us online and from your mobile device, but your cooperation is also imperative.

Please:

- Choose a unique and complex password and change your password regularly
- Only log in from secure, private networks
- Always download the latest updates for your operating system, browser and any software you use
- Use a current and reputable anti-virus and firewall
- Don't visit sites or click on links or pop-ups unless you are confident they are legitimate

## Enrolling is Easy

### To enroll online:

1. Visit [themerrimack.com](https://themerrimack.com)
2. Click or tap *Sign Up for Online Banking*
3. Follow the prompts to complete the enrollment form

### To enroll from your mobile device:

1. Download the Merrimack mobile app from the app store
2. Tap *Enroll Now*
3. Follow the prompts to complete the enrollment form

## We're Here to Help

We want you to get the most out of banking with us. You'll find video tutorials and guides for our digital banking services online at [themerrimack.com/onlinebanking](https://themerrimack.com/onlinebanking).

If you have any trouble getting started or if you'd like personal assistance, stop by or give us a call at **800.541.0006**.



# Banking Services

## PERSONAL

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- Checking
- Savings
- CDs and IRAs
- Health Savings Accounts
- Convenience Services:  
Online Banking, Mobile Banking,  
Mobile Deposit, eStatements, Telephone  
Banking, ATM and Debit Cards,  
Combined Statements
- Mutual Benefits
- Overdraft Protection Services:  
Transfer Account Protection, CheckReserve  
Line of Credit, Courtesy Pay
- Mortgages
- Construction Loans
- Personal Loans
- Home Equity Loans and Lines of Credit
- Safe Deposit Boxes

## BUSINESS

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- Business Loans
- Checking
- Savings
- CDs
- Sweep Accounts
- Convenience Services:  
Online Banking, Mobile Banking, Mobile  
Deposit, eStatements, Telephone Banking,  
ATM and Debit Cards, Combined Statements
- Cash Management Services
- Mutual Benefits Business Partner Program
- Debit Mastercard BusinessCard®
- Deposit Express Remote Deposit Capture
- Merchant Credit Card Service



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